



Mr. John Wagner  
500 General Drive  
Ft. Wright, KY 41011

Dear John:

Everyone here at MRA was inspired and refreshed by your enthusiastic message. Smiling and humor have become daily thoughts and actions for many of us, thanks to you! Your message aroused some new habit patterns in our daily work life and home lives. Thank you for presenting MRA with such an uplifting message that fit in closely with our Core Values.

Sharon and I also appreciate your staying on for the de-brief session – a check is enclosed for your valuable time and assistance. I've also attached some feedback comments, which you'll enjoy.

John, it was a pleasure working with you and please feel free to use me as a reference for future talks.

With best wishes in the future,

Fran Furtner  
President

enclosures