



Mr. John Wagner
500 General Drive
Ft. Wright, Kentucky 41011

Dear John,

I want to thank you for an exceptional presentation that you gave at our 1999 Controllers/Materials Conference in Destin, Florida. The message, FUN-damentals for Success and Your Personal Power Too, was right on target.

After spending all day in business meetings, people were skeptical about sitting through a dinner and speaker, but you got the audience involved making it a very enjoyable evening. Getting the whole audience to participate is an accomplishment in its self and you achieved that to the fullest. It was great to see my fellow colleagues enjoying themselves so much. People are anxious to utilize your insights to benefit both their business and personal lives.

I have had several people inquire about you, stating they would like to have you do a speaking engagement for them. So look forward to hearing from my fellow co-workers in the very near future.

Again, thank you for the superb job you did. I look forward to seeing you again in the future.

Yours truly,

A handwritten signature in cursive script that reads "Darlene J. Hecht".

Darlene J. Hecht
Conference Coordinator