



GREATER CINCINNATI INSURANCE BOARD

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April 30, 2007

Mr. John Wagner
500 General Drive
Ft. Wright, KY 41011

Dear John,

What a great presentation! I don't know if you thought it would be a challenge to get a bunch of insurance folks rolling on the floor, but you sure made it look easy. As I announced after your (what, performance?), my cheeks were hurting, but you made us feel good about ourselves and our lives.

Our lives get crazy, and we get consumed by the exaggerated gravity of every decision we make and action we take. You brought us back to the reality that we each have the ability to brighten the days of others, with a smile and a laugh, even as we make those important decisions and take appropriate action.

John, on behalf of all our members, I want to thank you for making our annual meeting a tremendous success. Thanks also for helping us embrace change, and face it with a sense of humor.

Sincerely,

David W. Dietrichson, CPCU, CIC
President