

John Wagner  
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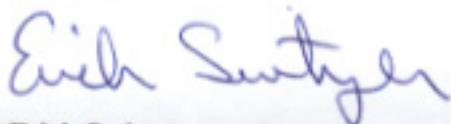
Dear John,

Wow! That's all I can say about your presentation to our staff. We have received extremely positive feedback about The FUN-damental Three R's of Success program. Thank you for helping make this the best annual planning day meeting CDS Associates has had in our 35 years.

Your use of humor helped our employees to realize it is OK to have fun at work and enjoy interacting with each other and clients. It was great for me to see everyone having a great time – including the leadership team!

Thanks again for bringing humor and a unique perspective to CDS. I look forward to working with you in the future.

Sincerely,



Erich Switzer  
Director of Marketing

P.S. If you have any potential clients who need a little reassurance, please have them call me direct at 513-791-1700 ext. 354. You have earned my respect and I would be happy to share our experience with others.